

Medicaid program names and appeals contact information

You may wish to have your appeal of your denial of Medicaid eligibility heard at your state Medicaid agency at a fair hearing. Each state has a different time frame for filing for a fair hearing. If you want a fair hearing at your state Medicaid agency, you must file your appeal request form in the time frame shown for your state.

To learn more about your state Medicaid appeal process, use the information below to contact the state directly.

Alabama: Alabama Medicaid

Agency name: Alabama Medicaid Agency – Medicaid Appeals

You have 60 days from the date of your Eligibility Determination Notice to file for a fair hearing.

Hotline for assistance (toll free number): 1-800-362-1504, **TTY:** 1-800-253-0799

Hours of operation: Monday – Friday, 8:00 a.m. – 4:00 p.m.

State agency website: www.medicaid.alabama.gov

Arkansas: Arkansas Medicaid

Agency name: Arkansas Department of Human Services, Appeals and Hearing Unit

You have 30 days from the date of your Eligibility Determination Notice to file for a fair hearing.

Hotline for assistance: 501-682-8622; **TTD:** 1-800-285-1131

Hours of operation: Monday – Friday, 8:00 a.m. – 4:30 p.m.

State agency website: www.medicaid.state.ar.us/

Idaho: Idaho Medicaid Program

Agency name: Idaho Department of Health and Welfare – Fair Hearing Requests

You have 30 days from the date of your Eligibility Determination Notice to file for a fair hearing.

Hotline for assistance (toll free): 1-877-456-1233; **TTY:** 1-800-368-6185

Language access hotline: 1-866-262-8640

Hours of operation: Monday – Friday, 8:00 a.m. – 5:00 p.m.

State agency website: www.healthandwelfare.idaho.gov

Louisiana: Bayou Health

Agency name: Louisiana Division of Administrative Law (DAL)

You have 30 days from the date of your Eligibility Determination Notice to file for a fair hearing.

Hotline for assistance: 225-342-5800 (automated line)

Language access hotline: 225-342-0443

Hours of operation: Monday – Friday, 8:00 a.m. – 5:00 p.m.

State agency website: www.adminlaw.state.la.us

Montana: Montana Medicaid

Agency name: Montana Department of Public Health and Human Services, Human and Community Services Division

You have 90 days from the date of your Eligibility Determination Notice to file for a fair hearing.

Hotline for assistance (toll free): 1-888-706-1535; **TTY:** 1-406-444-2590 (or 711)

Hours of operation: Monday – Friday, 8:00 a.m. – 5:00 p.m.

State agency website: www.dphhs.mt.gov

New Jersey: NJ FamilyCare

Agency name: Division of Medical Assistance and Health Services Fair Hearing Unit

You have 20 days from the date of your Eligibility Determination Notice to file for a fair hearing.

Hotline for assistance: 609-588-2655

Hours of operation: Monday – Friday, 9:00 a.m. – 5:00 p.m.

State agency website: <http://www.state.nj.us/humanservices/dmahs/home/index.html>

Tennessee: TennCare

Agency name: Family Assistance Service Center

You have 40 days from the date of your Eligibility Determination Notice to file for a fair hearing.

Hotline for assistance (toll free): 1-866-311-4287

Hours of operation: 8:00 a.m. – 5:00 p.m. CST

State agency website: <http://www.tn.gov/tenncare/mem-eligibappeal.shtml>

West Virginia: Medicaid

Agency name: West Virginia Department Health Human Resources, Bureau for Children and Families, Customer Service Reporting Center

You have 90 days from the date of your Eligibility Determination Notice to file for a fair hearing.

Hotline for assistance (toll free): 1-877-716-1212; **TTY:** 711 (WV Relay)

Hours of operation: Monday – Friday, 8:00 a.m. – 5:00 p.m.

State agency website: https://www.wvdhhr.org/bcf/change_center/asp/

Wyoming: Medicaid

Agency name: Department of Health

You have 30 days from the date of your Eligibility Determination Notice to file for a fair hearing.

Hotline for assistance: 855-294-2127; **TTY:** 855-329-5204

Hours of operation: Monday – Friday, 7:00 a.m. – 6:00 p.m.

State agency website: <http://www.health.wyo.gov/healthcarefin/equalitycare/index.html>