

SHOP Medical Customer Service Numbers 11/20/13

State	Issuer ID	Issuer Legal Name	Local Number*	Extension*	Toll-Free*	TTY*
AK	38344	Premera Blue Cross Blue Shield of Alaska	1-888-508-4722		1-888-508-4722	1-800-842-5357
AK	73836	Moda Health Plan, Inc.	888-873-1395		888-873-1395	888-873-1395
AL	46944	Blue Cross and Blue Shield of Alabama	1-855-350-7439		1-855-350-7439	
AL	59809	UnitedHealthcare Life Insurance Company	877-856-2430		877-856-2430	
AR	75293	Arkansas Blue Cross and Blue Shield	1-501-378-2000		1-800-800-4298	
AZ	51485	Health Net Life Insurance Company	1-888-926-5122		1-888-926-5122	1-888-926-5180
AZ	53901	Blue Cross Blue Shield of Arizona, Inc.	1-877-475-4779	4899	1-877-4754779	1-60-286-44823
AZ	60761	Meritus Health Partners	1-602-957-2113		1-855-755-2700	1-855-568-2800
AZ	91450	Health Net of Arizona, Inc.	1-888-926-5122		1-888-926-5122	1-888-9265180
AZ	92045	Meritus Mutual Health Partners	1-602-957-2113		1-855-755-2700	1-855-568-2800
DE	76168	Highmark BCBSD Inc.	1-877-959-2563		1-877-959-2563	
DE	81914	Coventry Health Care of Delaware, Inc.	1-800-833-7423		1-800-833-7423	1-800-877-8973
FL	16842	Blue Cross and Blue Shield of Florida	1-877-236-4696		1-877-236-4696	
FL	27357	Health First Health Plans, Inc.	1-321-434-5665		1-800-716-7737	1-800-955-8771
FL	30252	Health Options, Inc.	1-877-236-4696		1-877-236-4696	
FL	56503	Florida Health Care Plan, Inc.	1-386-676-7110		1-800-232-0578	1-800-955-8771
FL	77150	Health First Insurance, Inc.	1-855-443-4735		1-855-443-4735	
GA	49046	BCBS Healthcare Plan of Georgia, Inc.	1-855-738-6657		1-855-738-6657	
GA	83761	Alliant Health Plans	1-706-629-8848	235	1-877-668-1015	
GA	89942	Kaiser Foundation Health Plan of Georgia	1-404-846-3519		1-855-861-6950	
IA	27651	Gundersen Health Plan, Inc.	1-608-775-8007		1-800-897-1923	
IA	71268	CoOpportunity Health	888-324-2064		888-324-2064	
IA	74980	Avera Health Plans, Inc.	1-605-322-4545		1-888-322-2115	
IA	77638	Health Alliance Midwest, Inc.	1-217-337-8100		1-800-841-3379	1-8005260844
IA	85930	Sanford Health Plan	1-605-328-6868		1-877-305-5463	
ID	26002	SelectHealth	1-801-442-5038		1-800-538-5038	
ID	60597	PacificSource Health Plans	1-208-342-3709		1-888-492-2875	1-800-7352-900
ID	61589	Blue Cross of Idaho Health Service, Inc.	1-208-331-7347		1-800-627-1188	
IL	20129	Health Alliance Medical Plans, Inc.	1-217-337-8100		1-800-851-3379	1-800-526-0844
IL	36096	Blue Cross Blue Shield of Illinois	1-800-541-2762		1-800-541-2762	1-855-543-4920
IL	79763	Land of Lincoln Mutual Health Insurance Company	1-888-858-9130		1-888-858-9130	

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IN	17575	Anthem Ins Companies Inc(Anthem BCBS)	1-855-738-6670		1-855-738-6670	
IN	50816	Physicians Health Plan of Northern Indiana, Inc.	1-260-432-6690	11	1-800-982-6257	1-260-459-2600
KS	18558	Blue Cross and Blue Shield of Kansas, Inc.	1-785-291-4180		1-800-874-1823	1-800-430-1270
KS	94248	Blue Cross and Blue Shield of Kansas City	1-816-360-1000		1-888-989-8842	
LA	19636	HMO Louisiana, Inc.	1-225-293-0625		1-800-392-4087	
LA	67202	Louisiana Health Cooperative, Inc.	1-504-383-7456		1-855-524-2500	
LA	67243	Vantage Health Plan, Inc.	1-318-361-0900		1-888-823-1910	1-866-5245-144
LA	97176	Louisiana Health Service & Indemnity Company	1-225-293-0625		1-800-392-4087	
ME	33653	Maine Community Health Options	1-207-402-3330		1-855-624-6463	
ME	48396	Anthem Health Plans of ME(Anthem BCBS)	1-855-738-6675		1-855-738-6675	
MI	15560	Blue Cross Blue Shield of Michigan	1-877-840-3327		1-877-840-3327	1-800-481-8704
MI	20393	McLaren Health Plan	1-888-327-0671		1-888-327-0671	1-800-356-3232
MI	29241	Priority Health Insurance Company (PHIC)	1-855-682-5217		1-855-682-5217	
MI	29698	Priority Health	1-855-682-5217		1-855-682-5217	
MI	37651	Health Alliance Plan (HAP)	1-313-872-8100		1-855-9484427	
MI	41895	Consumers Mutual Insurance of Michigan	1-517-492-9020			
MI	45002	UnitedHealthcare Life Insurance Company	877-856-2430		877-856-2430	
MI	67183	Total Health Care USA, Inc.	1-313-871-2000	350	1-800-826-2862	1-800-649-3777
MI	67577	Alliance Health and Life Insurance Company	1-313-872-8100		1-855-948-4427	
MI	98185	Blue Care Network of Michigan	1-800-662-6667		1-800-662-6667	1-800-257-9980
MO	32753	Healthy Alliance Life Co(Anthem BCBS)	1-855-748-1803		1-855-748-1803	
MO	34762	Blue Cross and Blue Shield of Kansas City	1-816-360-1000		1-888-989-8842	
MT	23603	PacificSource Health Plans	1-406-422-1008		1-855-422-1008	1-800-735-2900
MT	30751	Blue Cross and Blue Shield of Montana	1-855-313-8913		1-855-313-8913	
MT	32225	Montana Health Cooperative	1-406-447-9510		1-855-488-0621	1-855-488-0621
NC	11512	Blue Cross and Blue Shield of NC	1-8888685594		1-888-868-5594	
ND	37160	Blue Cross Blue Shield of North Dakota	1-701-277-2227		1-800-342-4718	
ND	73751	Medica Health Plans	1-952-945-8000		1-800-952-3455	1-800-855-2880
ND	89364	Sanford Health Plan	1-605-328-6868		1-877-035-5463	
NE	15438	Coventry Health Care of Nebraska Inc.	1-402-995-7900		1-800-288-3343	
NE	29678	Blue Cross and Blue Shield of Nebraska	1-888-592-8961		1-888-592-8961	1-800-821-4791
NE	43198	CoOpportunity Health	1-888-324-2064		1-888-324-2064	

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NE	77931	Health Alliance Midwest Inc.	1-217-337-8100		1-800-851-3379	1-800-526-0844
NH	96751	Matthew Thornton Hlth Plan(Anthem BCBS)	1-855-748-1805		1-855-748-1805	
NJ	10191	Freelancers CO-OP of New Jersey, Inc.	1-888-990-5706		1-888-990-5706	
NJ	77606	AmeriHealth HMO, Inc.	1-866-681-7368		1-866-681-7368	
NJ	91661	Horizon Healthcare Services, Inc.	1-800-784-6222		1-800-784-6222	
NJ	91762	AmeriHealth Ins Company of New Jersey	1-866-681-7368		1-866-681-7368	
OH	20126	Kaiser Foundation Health Plan of Ohio	1-216-621-7100		1-800-686-7100	1-877-676-6677
OH	28162	AultCare Insurance Company	1-330-363-6360		1-800-344-8858	1-330-363-2393
OH	29276	Community Insurance Company(Anthem BCBS)	1-855-748-1809		1-855-748-1809	
OH	52664	Summa Insurance Company, Inc.	1-330-996-8700		1-800-996-8701	
OH	92036	HealthSpan	1-513-551-1400		1-855-329-1882	
OH	99969	Medical Health Insuring Corp. of Ohio	1-800-382-5729			
OK	85408	GlobalHealth, Inc.	1-405-280-5600		1-877-280-5600	1-800-522-8506
OK	87571	Blue Cross Blue Shield of Oklahoma	1-800-942-5837		1-800-942-5837	1-855-543-4924
OK	87698	CommunityCare Life & Health Insurance Co	1-918-594-5351		1-877-862-1356	1-800-722-0353
OK	98905	CommunityCare HMO Inc.	1-918-594-5242		1-800-777-4890	1-800-722-0353
PA	16481	UPMC Health Network, Inc.	1-855-489-3495		1-855-489-3495	1-800-361-2629
PA	22444	Geisinger Health Plan	1-800-554-4907		1-800-554-4907	1-800-447-2833
PA	31609	Independence Blue Cross (QCC Ins. Co.)	1-866-569-5092		1-866-569-5092	1-888-857-4816
PA	33709	Highmark Health Services	1-800-290-1272		1-800-290-1272	1-800-562-0591
PA	33871	Keystone Health Plan East, Inc	1-866-569-5092		1-866-569-5092	1-888-857-4816
PA	52899	UPMC Health Plan, Inc.	1-855-489-3495		1-855-489-3495	1-800-361-2629
PA	53789	Keystone Health Plan Central	1-800-962-2242		1-800-962-2242	1-800-669-7075
PA	55957	First Priority Life Insurance Company	1-888-444-6212		1-888-444-6212	1-866-280-0486
PA	70194	Highmark Health Insurance Company	1-800-290-1272		1-800-290-1272	1-800-562-0591
PA	75729	Geisinger Quality Options	1-800-554-4907		1-800-554-4907	1-800-447-2833
PA	82795	Capital Advantage Insurance Company CAIC	1-800-962-2242		1-800-962-2242	1-800-242-4816
SC	26065	Blue Cross and Blue Shield of South Carolina	1-803-264-1141		1-800-870-9558	
SC	49532	BlueChoice HealthPlan of South Carolina, Inc.	1-803-786-8466		1-800-868-2528	
SC	65122	Consumers' Choice Health Insurance Company	1-800-580-8736			
SD	31195	Sanford Health Plan	1-605-328-6868		1-877-305-5463	
SD	60536	Avera Health Plans, Inc.	1-605-322-4545		1-888-322-2115	

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SD	62210	DAKOTACARE	1-605-334-4000		1-800-325-5598	
TN	14002	BlueCross BlueShield of Tennessee	1-423-535-5600		1-800-565-9140	
TN	66842	Community Health Alliance Mutual Insurance Company	1-800-580-8574			
TX	26539	SHA, LLC DBA FirstCare Health Plans	1-855-572-7238		1-855-572-7238	1-800-562-5259
TX	33602	Blue Cross Blue Shield of Texas	1-972-766-6900		1-800-521-2227	1-800-735-2989
VA	10207	CareFirst BlueChoice, Inc.	1-202-479-8595		1-877-315-2254	
VA	20507	Optima Health Plan	1-800-745-1271		1-800-745-1271	1-800-225-7784
VA	40308	Group Hospitalization and Medical Services Inc.	1-202-479-8595		1-877-315-2254	
VA	88380	HealthKeepers, Inc(Anthem BCBS)	1-855-748-1812		1-855-748-1812	
VA	95185	Kaiser Foundation Health Plan of the Mid-Atlantic States, Inc.	1-301-468-6000		1-800-777-7904	1-703-359-7616
WI	35334	MercyCare Insurance Company	1-800-895-2421			
WI	38166	Security Health Plan of Wisconsin, Inc.	1-715-221-9555		1-800-472-2363	1-877-727-2232
WI	47342	Health Tradition Health Plan	1-608-781-9692		1-888-459-3020	
WI	57637	Medica Insurance Company	1-952-945-8000		1-800-952-3455	1-800-855-2880
WI	58326	MercyCare HMO, Inc.	1-608-758-7739		1-800-752-3431	
WI	84670	WPS Health Plan, Inc.	1-920-490-6900		1-888-711-1444	1-888-332-0144
WI	87416	Common Ground Healthcare Cooperative	1-474-455-0500			
WI	91058	Gundersen Health Plan, Inc.	1-608-775-8007		1-800-897-1923	
WI	94529	Group Health Cooperative- SCW	1-608-442-7290		1-855-344-2729	1-608-828-4815
WV	31274	Highmark Blue Cross Blue Shield West Virginia	1-888-601-2109		1-888-601-2109	1-888-601-2109
WY	11269	Blue Cross Blue Shield of Wyoming	1-307-634-1393	2949	1-800-442-2376	1-800-696-4710
WY	53189	WINhealth Partners	1-307-773-1300		1-800-868-7670	